



**Quorum Verified**

**Compass presentation – Bill Landwehr (See Slides)**

Highlights from the presentation:

- Call Center receives 1-2 calls per week
- Callers are not referred – just stumbling upon the number
- IJF is in the “storming” phase – members still view themselves as individuals
- Most of the board feels like they have low impact
- 67% of BOD feel that IJF is just “ok” at mission success; 33% said “low”
- Only 11% said IJF board is effective
- 88% of board feels that IJF business model is not sustainable

**Compass Recommendations**

- Reduce board members
- Add sponsors
- Help board members understand roles and responsibilities
- Dedicate funding for increased fundraising
- Develop call center metrics
- Clarify IJF staff roles
- Initiate and IJF branding strategy
- Broaden geographic reach
- Develop and implement an IJF rewards/recognition program
- Develop a mini-business plan for each working group

**Executive Session (Board members only – all others excused)**

Following the Compass Presentation, the Chair announced a change in the agenda. The Chair then requested that all guests excuse themselves. Once only Board Members were present and quorum verified, the Chair requested and the Board agreed that the Board was now in Executive Session (ES).

The minutes of the Executive Session are internal documents and are filed for record with the Board Secretary.

**Next Steps**

- EC will review and share the FAQs that describe the mission of IJF so that all board members can tell the same story of who/what IJF is about
- Going forward, the Interim ED will provide a monthly report including financial reports
- Prior to the next board meeting, the EC will provide the board with more contextual information, including financial statements and Interim ED bio/resume

- Due to the abbreviation of this board meeting, the board agreed to reconvene within 10-15 days. The Secretary will send a “Doodle” to determine the best date
- The EC will draft an external memo to our partners outlining the way forward and current situation of the board

Staff returns to meeting

Andrew Dillion – interim ED introduces himself

### **Executive Director Report – Ken Barber**

Veteran Support Communities – Len Harris

- Working with the myVA communities lead (Lynette Taylor)
- Working with Lake County and the “veteran support community”
- Goal is to foster collaboration and expand the existing community
- They have peer support specialists already for case management
- They will be under the IJF umbrella and on the Unite Us platform
- Proposing that these communities would have a rep on each of the working groups
- Potentially will be funded by McCormick

John DeBlasio moves to implement the IJF strategy of veteran support communities on a PILOT basis to see how well it incorporates the working group structure using Lake and McHenry counties as the basis.

Seconded by Liverpool

Discussion – IJF sending a message that we are still focused north. There’s no pilot happening south of I-80

Motion passes unanimously

### **Rapid Response Fund**

- Providing a short term, small financial assistance to veterans in need
- Many of the other VSOs take too long to respond (due to bureaucracy or other impediments/regulations)
- Marketing tool for the VSOs to serve as a “why we should be part of IJF”

Due to the departure of 4 board members, we no longer have a quorum

Chair moves to table this discussion until a conference call can be convened within the next 10-15 days

Without a quorum, no vote was taken

Board adjourns at 12:55 pm